



# ESP

Play with purpose

## Play Area Aftersales Care Continued Management & Inspection Guide



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Constructionline Gold Member



The Play Inspection Co.



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# 1 Introduction

Thank you for choosing ESP. This Maintenance and Aftercare Pack is designed to guide you through the safe use, regular inspection, and long-term care of your playground equipment.

It is essential that you understand and implement the maintenance procedures to ensure the safety of users and to uphold your product warranty.

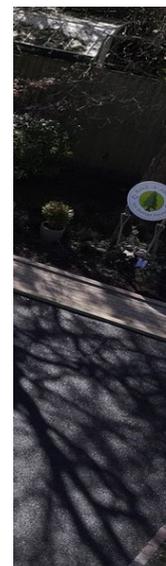
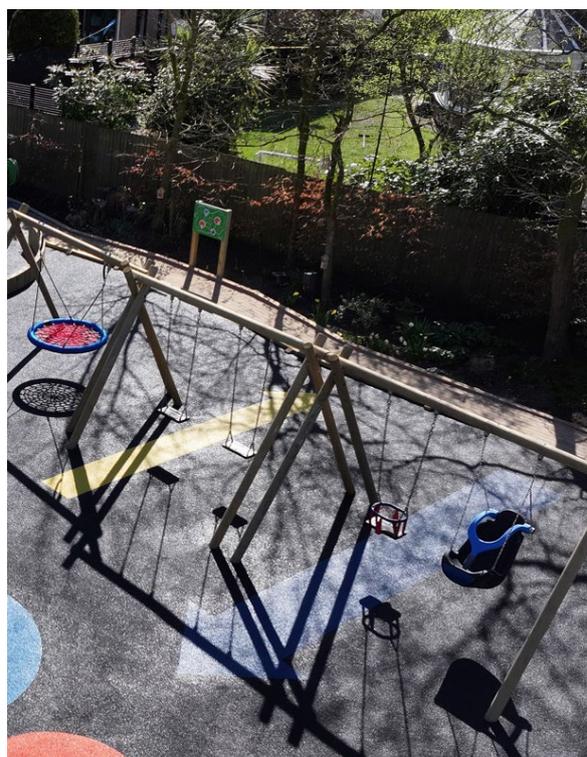
All ESP products are accompanied by downloadable product information sheets, available on our website. These outline the recommended age ranges, usage guidelines, and maximum occupancy per piece of equipment.

We urge all customers to familiarise themselves with these documents.

Ongoing maintenance and routine inspection should be carried out in accordance with the guidelines set out by:

- **British Standards (BS EN 1176 & 1177)**
- **The Health and Safety Executive (HSE)**
- **ROSPA**
- **Your Insurer or relevant advisory bodies**

Any defects or safety concerns must be reported to ESP immediately, and affected equipment should be taken out of use until resolved.



## 2 Safe Use & Supervision

Children must be supervised at all times when using playground equipment. Conduct risk assessments to determine the appropriate number of staff required, considering:

- Age groups and capabilities
- Visibility and line of sight
- Peak usage times

Staff should be familiar with all equipment and enforce rules that promote safe use.

## 3 Clothing & Footwear

Ensure children wear suitable clothing to prevent injury. Avoid:

- Scarves, ties, or loose clothing
- Woollen gloves or hoods that can snag
- Open-toed sandals, heels, or shoes with untied laces

## 4 Safety Surfaces

All play equipment with a fall height of 600mm or more must be installed over an impact-absorbing surface.

### Key Points:

- Surfaces must comply with BS EN 1177.
- Critical Fall Height (CFH) must be considered when selecting surfacing
- Natural grass may suffice for CFHs up to 1.5m (if soil has adequate absorption)
- Loose-fill materials like bark must maintain a minimum depth of 300mm

Routine inspections should verify surfacing depth and integrity.

## 5 Routine Inspection Types

### Routine Visual Inspection (Daily/Weekly)

A quick check for:

- Damage, wear or vandalism
- Exposed foundations
- Loose fixings, sharp edges
- Signs of rot or corrosion
- Cleanliness & debris

**Tip:** Perform this inspection every Monday morning, especially following weekends or public access.

### Operational Inspection (Monthly)

More detailed check focusing on:

- Structural stability
- Functionality of moving parts
- Surfacing integrity
- All fixings and joints

### Annual Inspection

Must be conducted by an RPII-certified inspector. Contact ESP to schedule this.





## 6 General Maintenance Guidelines

### Fixings

- Check all bolts and screws regularly
- Tighten or replace as needed. Contact ESP if unsure of the correct parts

### Timber

- Inspect for rot, splitting, or infestation.
- Cracks under 10mm are natural; anything wider must be reported
- Annual treatment for plywood is recommended
- Repaint promptly to prevent corrosion

### Decking

- Check for loose screws or damaged boards. Replace or report as required

### Moving Parts

- Lubricate regularly
- Replace worn components promptly to avoid further deterioration

### Ropework

- Check for fraying or exposed steel
- Remove and report any damaged areas

### Surfaces

- Ensure loose-fill areas are maintained at proper depth
- Remove any foreign objects, monitor for subsidence

### Foundations

- Check for movement, protrusions, or instability
- Take out of use if compromised





## Operational Inspection

- 1) **Are any of the fixings (nuts, bolts, screws) loose?**      yes       no   
If "yes" then read our action points for "Fixings" in the Maintenance Guide.
- 2) **Are any of the fixings missing?**      yes       no   
If "yes" then read our action points for "Fixings" in the Maintenance Guide.
- 3) **Are any of the parts worn?**      yes       no   
If "yes" then read our action points for "Moving Parts" in the Maintenance Guide.
- 4) **Does the moving part fixing point require lubrication?**      yes       no   
If "yes" then read our action points for "Moving Parts" in the Maintenance Guide.
- 5) **Are the foundations of the equipment secure and firm?**      yes       no   
If "no" then read our action points for "Foundations" in the Maintenance Guide.
- 6) **Are the foundations of the equipment protruding from the surrounding surface?**      yes       no   
If "yes" then read our action points for "Foundations" in the Maintenance Guide.
- 7) **Are any parts of the equipment loose that were once secure?**      yes       no   
If "yes" then read our action points for "Fixings" and "Decking Areas" in the Maintenance Guide.
- 8) **Have any parts of the equipment started to rot or rust?**      yes       no   
If "yes" then read our action points for "Timbers" and "Steel" in the Maintenance Guide.
- 9) **Have any parts of the equipment been damaged by vandalism?**      yes       no   
If "yes" then read all of our action points in the Maintenance Guide.
- 10) **Have previously hidden sections of timber now become exposed?**      yes       no   
If "yes" then read our action points for "Timber" in the Maintenance Guide

Inspection carried out by:

Name: .....

Position: .....

Date: .....

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## Routine Visual Inspection

- 1) **Does the equipment appear structurally good and is it firm in its foundations?**    yes     no   
If "no" then read our action points for "Foundations" in the Maintenance Guide.
- 2) **Is there any evidence of damage caused by vandalism?**    yes     no   
If "yes" then read all of our action points in the Maintenance Guide.
- 3) **Are there any sharp protrusions in the equipment or the safety surface?**    yes     no   
If "yes" then read all of our action points in the Maintenance Guide.
- 4) **Are there any foreign objects, such as broken glass, needles etc... present?**    yes     no   
If "yes" then read our action points for "Cleanliness" in the Maintenance Guide.
- 5) **If loose fill safety surfacing is being used, does it require topping up?**    yes     no   
If "yes" then read our action points for "Surfaces" in the Maintenance Guide.
- 6) **Does the safety surface look in good condition?**    yes     no   
If "no" then read our action points for "Surfaces" in the Maintenance Guide.  
Alternatively, please contact us.
- 7) **Are any of the fixings (nuts, bolts, screws) loose?**    yes     no   
If "yes" then read our action points for "Fixings" in the Maintenance Guide.

**Notes:** .....

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Inspection carried out by:

Name: .....

Position: .....

Date: .....

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## 7 Product-Specific Aftercare

### Sail Shades

- **Must be removed during:**
  - Strong winds*
  - Heavy snow*
  - Storms or coastal weather*
- **Not removing during adverse weather voids the guarantee**
- **Clean with mild detergent and water only**

### Artificial Grass

- **Sweep regularly to remove debris**
- **Apply pet-safe weed killer as needed**
- **Clean with eco-friendly detergent if soiled**

### Rubber Mulch

- **Sweep or blow leaves and debris**
- **Weed control membrane helps, but occasional treatment is advised**

### Handgrips

- **Tighten during initial weeks post-installation**
- **Specialist Allen key provided**

### Timber

- **Cracks less than 10mm are safe**
- **Contact ESP if wider cracks persist**

### MUGAs (Multi-Use Games Areas)

#### Maintenance Schedule:

- **Daily:** Visual check, litter removal
- **Weekly:** Drag brushing, seam checks
- **Monthly:** Power sweeping
- **Annually:** Full condition report
- **As Needed:** Weed treatment, infill adjustment, line marking

#### Important Notes:

- **Never allow metal studded boots**
- **Avoid smoking and glass bottles**
- **Ensure proper signage is installed**







## 8 Industry Leading Materials Guarantee Schedule

Product / Material	Guarantee Period	
<b>Timber (Manufactured In-House)</b>		
~ Radiata Pine, Laminated Redwood	20 Year Warranty	
~ Sawn Redwood	15 Year Warranty	
~ Plywood	1 Year Warranty	
<b>Steel &amp; Metalwork</b>		
~ Structural Steel	Lifetime Warranty*	
~ Galvanising	Lifetime Warranty*	
~ Powder Coating	Lifetime Warranty*	
<b>Plastics</b>		
~ HDPE Panels, Polydek Panels	Lifetime Warranty*	
~ Plastic Slides & Tunnels	Lifetime Warranty*	
<b>Slides, Swings, Ropework, Roofing</b>		
~ Swing Seats	10 Year Warranty	
~ Reinforced Rope	10 Year Warranty	
~ Chain / Polypropylene Rope	10 Year Warranty	
~ Roofing Sheets (Polycarbonate)	10 Year Warranty	
<b>Surfacing</b>		
~ Artificial Grass	5 Year Warranty	
~ Wetpour	5 Year Warranty	
~ Rubber Mulch (Structure)	5 Year Warranty	
~ Rubber Mulch (UV Colour)	5 Year Warranty	
~ Grass Matting	5 Year Warranty	
~ Resin Bonded Gravel	5 Year Warranty	
<b>Thermoplastic Playground Markings</b>		
	3 Year Warranty	
<b>Fixings &amp; Brackets</b>		
	1 Year Warranty	
<b>Polycarbonate (Wall Boards, Tables)</b>		
	1 Year Warranty	
<b>Handgrips</b>		
	1 Year Warranty	
<b>Sail Shades (UV Stable)</b>		
	1 Year Warranty	

**Note:** Warranties are only valid if inspections and maintenance are documented and performed in line with this guide and ESP's terms of sale. \*Valid for the operational lifetime of the product, provided it remains installed and in normal use. This warranty is subject to ESP Play Ltd's general terms and delivery conditions.



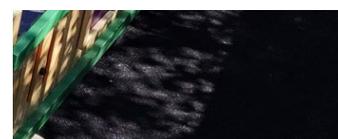
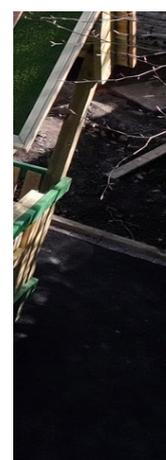


## 9 Final Note

Proper care and routine inspections are essential not only for user safety but also to ensure your investment in play equipment is protected and long-lasting.

If you have any questions or require further assistance, please contact the ESP customer care team on:

**01282 43 44 45**



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